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भारत संचार निगम लिमिटेड /BHARAT SANCHAR NIGAM LIMITED (भारत सरकार का उद्यम) / (A GOVT.OF INDIA ENTERPRISE) मुख्य महाप्रबंधक का कार्यालय,तमिलनाडु दूरसंचार परिमंडल ,चेन्नै -600006 O/O CHIEF GENERAL MANAGER, T.N.CIRCLE, CHENNAI-6

No. BSNL/MRS/M2/GenI/2011-12/57

dated at Chennai-6 the 12/08/2014

Sub :- Minutes MRS Committee Meeting – Reg..

Minutes of the MRS Committee meeting held in the Conference Hall of CGM Office, Greams Road on 17/7/2014 at 1500 0hrs.

The following official side members and staff side members were present.

Sl.no	Official Side Members S/Shri/Smt.		Staff Side Members 5/Shri
1	M.Raji,DGM(A)	- Chairman	S.Chellappa, CS, BSNL EU, TN Circle
2	A.Natesan,DGM(F)	- Member	R.Pattabiraman, CS, NFTE-BSNL, TN Circle
3	S.Sethuraman,AGM(MM)	- Member	
4	J.Padmavathy,AO(Pen.& Spl.Cell)	- Member	
5	P.R.Nagarajan, AGM(SR&WLF)	- Convenor	

Agenda items given by CS,BSNL EU and CS, NFTE were discussed.

Sl.No.	Grievances from members of the staff side	Reply from official side
i)	It is reported that Circle Office order which was circulated to SSAs dt10.1.2013 regarding emergency nature of treatment shall be withdrawn to avoid the non settlement of inpatient medical claims by the employees.	The contents in the letter dated 10.01.2013 are only guidelines, while considering the request for postfacto approval for the treatment taken in non-empanelled hospitals. The following factors are also being taken into consideration: a). The grounds given in the emergency certificate b). The condition of the patient at the time of admission c). Distance from the residence of the staff to the hospital admitted compared to the empanelled hospitals and availability of treatment in nearby hospitals d). The grounds given in the discharge summary

d	for want of visit report.
i, ge	is reported that the cases which are not able to the visit certificate should be considered and be settled by giving exemption. No case was rejected for want of visit report. Such cases, if any, may be brought up for consideration
ii) It d	is reported that as per the 20 th Circle Council secision, SSAs should empanel more hospitals. SSAs should make payment basis hospitals in addition to empanelled hospitals, so that medical solidition to empanelled hospitals, so that medical solidition to empanelled hospitals. SSAs should not treatment taken in the hospitals. SSAs should not keep the inpatient bills at SSA level itself without keep the inpatient bills at SSA level itself without forwarding the cases to Circle Office stating the reason that they are not coming under the purview of emergency. It is reported that list of delivery cases which are not settled at SSAs due to non emergency, should be obtained from SSAs and to be considered at
v)	circle level If the disease is not covered under CGHS rate, such cases should be considered for the first time to settle the claims. For the subsequent cases, the case may be referred to GH/AIIMS. Where CGHS rates are not available, the cases are settled as per AIIMS rates as per AIIMS rates as per AIIMS rates as p
vi)	It is reported that TN Circle should continue the MOU with hospitals which are having at present at Chennai and Circle Office should write a letter to Corporate Office regarding this issue. It is reported that DGMs may be authorized to give permission letter for taking the treatment in nearby SSAs so that delay will be avoided for taking the treatment by the employees. In some taking the treatment by the employees. In some of the SSAs, GMs are looking after, so many SSAs so that, employees facing difficulties to get the admission letter for taking the treatment in nearby SSAs.
viii)	It is reported that check list regarding inpatient bill settlement may be sent to SSAs. The check list issued by General Manage (Finance) dated 04.02.2011 has been agai uploaded in the Circle Intranet for reference
1 x)	It is reported that outdoor treatment bills / vouchers should be paid on actual expenditure made by the employee. It is reported by some SSAs, outdoor treatment bills has been paid at CGHS rate. The extract of Paragraphs 2.1.0 & 2.1.1 und Paragraph 2.0 "Benefits under BSNLM! Scheme" related to Outdoor/domicilia against vouchers and without vouchers, taken against vouchers and without vouchers.

		from BSNL HQ Lr.No.BSNL/Admn/1 dated 28.02.2003 and the guidelines issued by BSNL HQ in Lr.No.BSNL/Admn.I/14-15/09 dated 24 th August'2009 with regard to the medical outdoor treatment by Executives will be circulated among the SSAs/Units thro' Circle Intranet.
x)	Even after getting the approval of competent authority, the bills are not settled at SSAs. It is reported that the bills which are received from employees should be considered sympathetically in time. If the rulings are not in the purview of circle level, such cases should be forwarded to Corporate Office for further guidance.	This may be due to paucity of funds under medical bills. The requests from such SSAs for allotment of fund on special request will be considered.
	Corporate Office for farther gardenees	hould meet once in 3 months so that the unsettled

It is suggested by unions that the MRS Committee should meet once in 3 months so that the unsettled medical bills /medical schemes can be discussed in this committee.

Deputy General Manager (Admn.) Tamilnadu Circle, Chennai-6